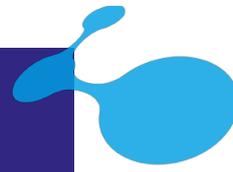


MEASURES CORONAVIRUS



At VPD we take various measures regarding the containment of the coronavirus. We also continue to do our very best to guarantee an optimal service for our customers, and we will keep you informed of further developments.

Taking into account the rules of social distancing, we at VPD do only one-man deliveries (no more two-man deliveries) for the health of our employees. Stay alert and stick to the measures as much as possible.



Do you still do deliveries, given the precautions?

Yes, VPD is still doing deliveries. We are currently delivering your product to your front door at street level. So we cannot deliver your product to the desired place in your house.



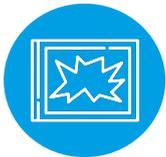
What are the extra precautions for deliveries?

We ask you to keep a minimum distance of 1,5 meters from the deliverers, for their health and yours. We take a photo of the delivered goods, so that you no longer have to put a signature on receipt.



Are the products installed upon delivery?

No, our employees will temporarily not perform any installations, for your safety and the safety of our employees.



Do you still take back old devices?

Yes, our employees still take back old devices. We kindly and exceptionally ask you to disassemble these devices yourself and to put them as close as possible to the front door. Our employees then take them back for recycling.



How does the payment go?

The full amount of your order must be paid in advance. As a precaution, we currently accept no cash.



Do you still take back old mattresses & seats?

No, we will temporarily not take back old mattresses or seats. We apologize for the inconvenience.



After assembly of pedals and adjustments to saddle and handlebars, the deliverer will disinfect the bicycle to completely exclude any contamination. In addition, they also wear gloves during the performance of their work.